

National	
Environmental Sustainability Policy & GreenCleaning	
	Nature of review
	Purpose
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These policies are subject to change without notice.	
Who applies	All users Local Franchises; Pioneering Franchises; Regional Offices; local Franchises
Policy number	116
Date of this version	04/04/25
Responsible area	Operacoes
Replaces the version of	01/11/23
Data da versão original	02/11/10

Nature of review

02-11-10 New Policy
01-11-19 General review and inclusion of the excerpt dealing with automatic diluters
01-11-23 General Review and inclusion of products with GreenSeal GS-37
04-04-25 Review and inclusion of the section Energy and Renewable Sources

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Purpose

It defines the Limpidus Environmental Sustainability policy and the practical aspects of its implementation.

Limpidus activities will be planned and executed so that adverse effects on the environment are avoided or mitigated at least while meeting all legal requirements.

The goal of our PGC - GreenClean Program is to reduce the exposure of building occupants and our cleaning personnel to potentially hazardous chemical, biological and particulate contaminants that negatively impact indoor air quality, health, materials and construction and finishing and the environment.

This Program is applicable in all spaces where we provide our cleaning services and addresses the best environmental practices for cleaning.

Specifically, it addresses the purchase of sustainable cleaning products, equipment and systems, development and implementation of operating procedure standards for effective cleaning. It also addresses product management guidelines, rules of conduct, employee training and feedback from building occupants.

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Policy

Assured Quality Control Process

Limpidus will evaluate annually the success of its PGC - GreenClean Program or in a shorter time interval if necessary.

An annual report will be produced that will include an evaluation of the performance, clients served, costs and benefits achieved as a result of its implementation, with the respective quantitative and qualitative results achieved in each client .

Limpidus is committed to promoting sustainability, whether through its GreenClean Program or through small day-to-day attitudes .

Concern for the environment and the promotion of a broader sustainability agenda are essential for the development and growth of our business .

Where possible, we will promote the practice of sustainability, to reduce the environmental impacts of our activities and to help our customers and partners do the same.

PRINCIPLES

Our Sustainability Policy is based on the following principles:

. comply with and exceed, whenever possible, all the rules of legislation, regulations and codes of practice.

integrate sustainability into all our business decisions.

ensure that all employees are fully aware of our Sustainability Policy and committed to its implementation and improvement.

. minimize the impact on the sustainability of all activities in our customers and in our regional offices .

make customers and suppliers aware of our Sustainability Policy, and encourage them to adopt sustainable management practices.

TRAVELS AND MEETINGS

. Whenever possible and distances allow, we will walk from one client to the other or use public transport to attend meetings, visits, etc

. We will avoid physically traveling to meetings, etc., when alternatives such as the use of distance communication systems such as Zoom, Meets, are available.

. To reduce the need to travel to meetings and elsewhere and facilitate customer contact, with franchisees or with people from the regional office, we must have a web cam installed and in good working order and encourage its use.

In our offices

. Minimize the use of paper, toner, duct tape and other office consumables, identifying opportunities to reduce waste wherever possible.

. As far as possible, send for the reuse or recycling of office waste, including paper, computer supplies and other equipment

. Reduce the energy consumption of office equipment, purchase of energy efficient equipment .

. Ensure that the office and toilet paper is sourced from sustainable sources and Forest Stewardship Council (FSC), certified.

In our clients

. Reduce the use of chemicals as much as possible

. Suspend or minimise the use of chlorinated products

. Eliminate the use of products based on phenols

. Whenever possible, replace the use of plastic accessories by others that decompose more quickly in the environment

. Reduce water use as much as possible.

. Reduce the use of electricity as much as possible

. Review work plans, so that activities are carried out only when necessary or at the lowest possible frequency.

CHEMICALS

The practices listed below will be implemented, as far as possible, with a target of 60% compliant products, based on the cost of procurement. For this, the franchisee simply adds up the total purchases of chemical products in the month and calculate this percentage of sustainable products on the total chemical products purchased .

USE OF SUSTAINABLE CLEANING PRODUCTS

The use of cleaning chemicals will be minimized as much as possible. Other cleaning materials, when possible, should be purchased preferably based on their compositional material characteristics, degradation time in the environment, distance from the supplier and supplier belonging to minorities.

The types of chemicals subject to these requirements include, but are not limited to, bioenzymatic cleaners, hard floor cleaners, carpet cleaners, general purpose cleaners, specialty cleaners, odor control, disinfectants, disposable cleaning paper products, and garbage bags and hand soaps when supplied by Limpidus)

APPROVED CHEMICALS LIST

The relationship below is only valid for Limpidus operations in countries where GreenSeal products and equipment are certified .

In other countries where there is no certification, the products must be approved by the Limpidus central office of the country concerned.

Product type	Manufacturer/Product name	Sustainability criteria met

Bathroom Cleaner	Diversey/Crew Green Seal GS-37.	
	Spartan/Heavy Wash	Green Seal GS-37.
	Spartan/Marine Fresh	Green Seal GS-37.
	Spartan/MD Green Seal GS-37	
	Spartan/Sterigent Green Seal GS-37	
Limpador multiuso	Spartan/Clean by Peroxide/4D	Green Seal GS-37.
	Diversey/Glance	Green Seal GS-37.
Limpador de pH Neutro	Spartan/Clean by Peroxide/4D	Green Seal GS-37.
	Diversey/Stride Citrus	Green Seal GS-37.
General purpose cleaner	Spartan/Clean By Peróxide/4D	Green Seal GS-37.
	Diversey/Perdiem Green Seal GS-37.	
	Spartan/ Clean by Peroxid /4D	Green Seal GS-37.

CLEANING EQUIPMENT

All cleaning equipment purchased after 01/01/2024 should, whenever possible in the countries where they are available, meet the criteria listed below, and the goal is to achieve at least 20% of the equipment within the requirements below:

- Vacuum cleaners that meet the requirements of the Carpet and Rug Institute's "Green Label" test , capable of capturing 96% particulates with 0.3 microns in size and operate with a sound level of less than 70dBA.
- Carpet extraction washers with Carpet and Rug Institute approval seal
- Equipment for washing and polishing electric and/or battery-powered floors equipped with vacuum cleaners, guards and/or other devices to capture particulate dirt with a sound level of less than 70dBA.
- Automated washers equipped with variable speed feed pumps and chemical dosing to optimize the use of cleaning fluids.
- Battery powered equipment should use gel materials .
- Motorized equipment should be ergonomically designed to minimize vibrations, noise and user fatigue.
- Motorized equipment should contain protections, such as rubber rollers or shock absorbers, to reduce potential damage to building surfaces.

HANDLING AND STORAGE OF CLEANING CHEMICALS

The following protocols have been established to mitigate spills, leaks and mismanagement.

Armory

- Cleaning chemicals should wherever possible be stored in locked DML.
- All chemicals must be labelled, containing manufacturer name , product name, purpose, dilution and stored in packaging with a lid.
- The product datasheets (FISPs) should be stored together in a folder in a safe place and known to all team members and the customer.

USE OF CHEMICAL CONCENTRATES AND DILUTION SYSTEMS

Wherever possible and space permitting, the Limpidus franchisee will introduce an automatic dilution control system. The use of concentrated chemicals reduces the environmental impact of packaging and transport and typically reduces the actual cost of use compared to less concentrated alternatives.

However, to obtain the environmental benefits and protect employees exposed to these concentrated products during mixing, extra care must be taken:

- Written and graphical instructions on dilutions and care should be affixed to each DML for added security.
- Use of appropriate personal protective equipment when mixing concentrated cleaning products.
- Follow the manufacturer's dilution instructions. Do not dilute concentrated products insufficiently or excessively
- Make sure the sprayers are with the appropriate labels in relation to the product name and purpose.
- Never mix different cleaning products.

The cleaning team should be trained on the appropriate procedures for use of dilution control equipment, minimizing the challenges that manual dilution presents.

Dilution control equipment is highly recommended because it minimizes the potential for human error and reduces the chance of chemical exposure to concentrates.

VULNERABLE OCCUPANTS

To protect vulnerable occupants of the environment, such as pregnant women, children, asthmatics, the elderly, individuals with allergies and highly sensitive individuals, Limpidus will only use cleaning products with low VOC content's (Volatile organic compounds), and should whenever possible carry out activities with chemical products before or after office hours, when most occupants are out of the environment.

PERSONNEL & TRAINING

The entire Limpidus team should receive regular and ongoing training. All employees and franchisees and field consultants must receive training in safety and environmental health, addressing at least the hazards associated with the use, disposal and recycling of cleaning chemicals, equipment, etc.

ENERGY & RENEWABLE SOURCES

Limpidus recognizes the importance of the energy transition as part of its commitment to sustainability and climate change mitigation. Therefore, within the DoBem.Figue Bem Platform, it adopts practices to optimize energy consumption and expand the use of renewable sources, whenever feasible.

The following guidelines should be considered in the operating units, in the regional offices and also in the equipment acquisition criteria:

- Prioritize, whenever possible, the contracting of energy from renewable sources in own or shared offices, either through the free energy market or through contracts with local suppliers;
- Evaluate the feasibility of installing own renewable energy generation systems (eg solar energy) in grid operating units, especially where there is greater energy consumption;
- Promote the use of energy efficient equipment with low energy consumption, especially in administrative and operational areas;
- Reduce equipment and lighting uptime through presence sensors, timers or routine overhaul, minimizing waste of electricity; and
- Include energy efficiency and optimized consumption criteria in the process of purchasing new cleaning equipment, prioritizing those with certifications or technologies that reduce energy demand;
- Consider, in future fleet renewal or vehicle acquisition plans, lower environmental impact options such as electric, hybrid or biofuel-powered vehicles;
- Encourage daily energy saving practices by administrative and operational teams, with training and internal communication focused on awareness;
- Communicate to customers the company's commitment to reducing energy consumption and valuing renewable sources, also promoting co-responsibility in sustainable practices during the execution of services.

This policy should be reviewed at least 01 (one) time per year .

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Support documentation

There are no supporting documents for this policy.

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Supplements

There are no supplements to this policy

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Contact information

Questions about Limpidus Sustainability Policy, you should consult the responsible for the area of operations of your regional office . If you want to send suggestions for improving this policy, send an email to politics@limpidus.com.br

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Background/reasoning

There is no background/reason for this policy.

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I declare that I have read the above policy and am aware of it